Intertribal Timber Council

Alternative Approaches for Cooperative Marketing

TFP Marketing Questions

- Should individual enterprises be responsible for selling their own forest products?
 OR
- Could a cooperative &/or coordinated sales structure be pursued?

What is the first step?



<u>Answer</u>

- Identify your target markets?
 - Domestic Wholesale distribution?
 - Primary Industrial Manufacturer?
 - Stocking Distributor?
 - Home Center?
 - Export?
 - All of the above?

»What else do you need?



Establish GOALS -examples-

- Extract Maximum Value from Tribal Forestry Enterprises.
- Promote awareness of Tribal Values and Tribal Timber.
- Create stable employment within Tribal Enterprises.
- Become a market presence !



What else do you need?

Structured Marketing Plan

Don't be satisfied with the status quo There is never a finish line-always seek incremental improvements



How does a structured marketing plan add value?

- Identifies Market Reach and limits
- Generates Market Intelligence
- Develops Interface with clients
- Comprehension of Logistics
- Finance requirements
- Identifies Administrative support needs



Benefits of individual enterprises selling their own forest products?



PROS & CONS Individual marketing

Pros

- Ultimate control of your own product.
- Direct relations with clients.
- Ability to develop own brand.
- Solely responsible for performance

Cons

- Singular Scale/slow development
- Ability to provide Trade Finance?
- Marketing Expense
- Singular Brand
- Time/limited market exposure
- Solely responsible for performance

Could a cooperative &/or coordinated sales structure be pursued?



PROS & CONS cooperative marketing

Pros

- Larger scale that should enable marketing to seek broader/larger market segment.
- Collective Tribal Branding.
- Marketing expense spread over larger volumes.
- Can help provide continuity of supply and increased reliability in performance .

Cons

- Possible loss of individual brand.
- Start-up costs and operational details.

Tribal Timber / Forest Products Marketing

- Marketing could be developed in many ways-

- Marketing could be performed by individual Tribes.
 - Lowest initial cost
 - Lack of outward connectivity to broader national and International markets
 - Tribes with significant commercial (sawmill) enterprises now, typically have internal marketing.
 - Tribes without large commercial enterprises could miss market opportunities that a marketing-collective could present



Possible Alternatives



(A)-Sales Agents

- A sales agency could act as mill(s) representatives to specific activities such as home centers/large wholesale accounts.
- Agents do not finance or take title to the goods, they only negotiate sales.
- Typically agents do not get involved in logistics
- Fees for this service are usually lower than a more full fledged trading/marketing relationship.



(B)-Cooperative (Collective) Marketing

- Possibly organized through / with the ITC.
 - Organic operation with typical longer start-up curve, as it would be just like starting a new business.
 - A requirement of Cooperative effort across many Tribes/Products (Logs/Lumber/Panel/Value Added products) and regions.
 - Question of organizing trade finance will arise especially when dealing with Home Center business



(C)-Outside Sales and Marketing Company (aggregator)

- Engage an existing lumber marketing company on a fee for service or structured commission basis.
- What would this allow?
 - Quick access to domestic and international market.
 - Trade Finance which would be a specific requirement when dealing with Home Center accounts where Vendor Managed Inventories are a prerequisite. Well financed sales/trading companies can supply needed trade finance.
 - Care would need to be taken in the selection of the correct type of company, one who will grasp the opportunities that marketing of Tribal Timber, will offer.
 - As with many things in life, the lowest cost may not offer the best benefit



Contract Marketing Cont'd

- A few key requirements of an outside marketing company would be-
 - <u>Selection Criteria</u> should be developed if an outside marketing group were to be engaged
 - Financially sound
 - Strong marketing presence in regions targeted.
 - No areas of pre-existing conflict.
 - Clear and transparent governance
 - Identify and develop a competitive advantage

<u>Considerations and Benefits in Cooperative</u> <u>Marketing:</u>

- A Tribal Trade Association or Council would need to agree/convey a clear set Tribal Objectives for Branding and Marketing- for example,
 - Promote the brand to elevate visibility and unique values of Indian forest products.
 - Establish a goal to increase economic benefits from collective promotion of Indian forest products.
 - Provide a path of opportunity for Indian business enterprise development and career advancement.



<u>Client's Benefit to Collective</u> <u>Marketing</u>

- Single point of client contact reaching many Tribal production/forest entities.
- Provides a focal point of interest on Tribal Timber supplies.
- Establishes a channel for promotion of Tribal enterprises to individual clients, regions domestic and international markets.

 If Collective marketing is also to be pursued, an oversight (ITC?) group would want to identify the considerations that need to be addressed in a Marketing Business Plan,

such as:

- Working alongside the Trade Association or assuming a dual role as Trade Association and Marketing.
- <u>Value of Forest Certification</u>-(FSC/SFI/PEFC/Other) and would 3rd party certification present market entry opportunities?
- <u>Market Analysis</u>-Assessment of Potential for Premiums for Tribal Branded Products, Determination of Market Reach & Access Strategies
- <u>Proforma projections</u> Balance sheet of Income and Costs would need to be totally transparent, whether marketing was from a tribal collective platform or performed by an outside company.
- Market & Customer profiles- (Home centers/mass merchandisers, wholesalers, architects, government) – matching tribal products with the right markets to extract maximum values. As well, develop and maintain a Customer data base.



<u>Within any marketing activity the</u> <u>following topics need to be understood</u> <u>and appropriate accountability assessed</u>

- Operational Issues
 - Staffing Requirements
 - Terms of sale
 - Credit risk
 - Accounts Receivable Insurance
 - Communication, Accountability, & Transparency
 - Capacity to deliver products meeting guaranteed quality standards to the right market at the right time at the agreed price.



Financial issues

- Financing marketing & promotion depending on the format-
 - Short term start up support
 - Long term paying for marketing services (e.g., commission, fees, participative financing)
 - Trade Finance- Vendor Managed Inventories !!
 - Accounts Receivable

Markets

– <u>Domestic</u>

- Ability to coordinate specific products available from various Tribes (Logs/Lumber/Value added products)
- Economic scale (species, product, transportation)
- Timelines from order to delivery
- Terms of sale
- Quality specifications (Log Scaling/Lumber /Panel Grades (WWPA/WCLIB/SPIB etc)

– <u>Export</u>

- Economic scale requirements
- Transportation and handling requirements for exporting (e.g., fumigation, tariffs/cargo consolidation)
- Currency exchange risks
- Financing (letter of credit, cash against documents)



SUMMARY

- Identify target markets and products
- Define your competitive advantage(s)
- Understand your limitations-"do not over commit and underperform"
- Understand the capital requirements of any developing market/supply chain.
- Understand your market(s)
- Don't "settle"-seek incremental improvement

Strive for Excellence !

Thank you !